ADT Verbal Password Management

Reset MyADT Password   ADT Verbal Password   Pulse App Password

An ADT Verbal Security Password will be requested by one of our Emergency Dispatch Operators to confirm your identity when an Alarm Event is triggered by your Home Monitoring System, or if you call Customer Service to make changes to your account.

To update your Verbal Security Password, follow these steps:

1. Sign into your MyADT Account

2. Select the **Account** tab
3. Select the **Profile** tab
4. Click the **Edit** link and enter your Verbal Security Password, then press **Save**.

If you lose or forget your Verbal Security Password, you will need to call into our Customer Service Center to speak with an agent about establishing a new password.

Verbal Security Password

A 3-10 character code that you would provide to a Customer Care Representative during an alarm event. Can contain both numbers and letters. Do not use words that could cause confusion during an alarm event such as "fire", "help" or "okay".

Verbal Security Password

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Cancel   Update

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